

SHAW MOBILE SAMPLE INVOICE

Let us help you understand your first bill.

Shaw) Mobile

A. PRO-RATED MONTHLY PLAN

Your first monthly invoice may be higher than expected, as it includes partial charges from your activation date to your first regular invoice date, plus the next full month in advance. You will only see this when you first activate your service or change your plan. Your second invoice and further bills will include only that month's charges. We will also show your previous balance, your current charges, and the new total amount due.

In the example to the right: if you activated on June 9 and your regular invoice date is on June 15, your first invoice will include charges from June 9 to July 14, with payment due on June 28.

B. MONTHLY PLAN, ADD-ON AND PAY-PER-USE COSTS

This is the cost of your monthly plan, including all services covered under your plan, plus any of your Add-Ons. This cost won't change from month to month unless you change your plan or add-ons. Any Pay-Per-Use charges or promotional discount credits will also appear here. A summary of Pay-Per-Use charges (charges for using your phone while not on the Shaw network or if you use a service not included in your plan) are included in the following pages of your invoice.

C. INVOICE PERIOD

The time period which the current invoice covers.

D. PREVIOUS BALANCE

Any unpaid balance owing from your previous invoice, which is carried forward onto your current invoice.

E. CURRENT CHARGES

Charges for this invoice. This includes your monthly plan and add-on cost, plus any applicable Pay-Per-Use charges for the time period the current invoice covers.

F. AMOUNT DUE

The total of your previous balance and your current charges, which is the total amount due to be paid by the due date.

G. DUE DATE

The day that these charges need to be paid by.

H. TAXES

All applicable federal, provincial taxes and government levies.

JUNE

| | | | | | | |
|----|----|----|----|----|----|----|
| | 1 | 2 | 3 | 4 | 5 | 6 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | | | | |

JULY

| | | | | | | |
|----|----|----|----|----|----|----|
| | | 1 | 2 | 3 | 4 | |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | 13 | 14 | 15 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 31 | | |

| | |
|----|------------------------------|
| 9 | ACTIVATION DATE |
| | DAYS INVOICED FOR FIRST BILL |
| 15 | FIRST BILL RELEASED |
| 28 | DUE DATE |
| 15 | REGULAR BILL DATE |

Your Account Summary

Shaw) Mobile

John Smith
207 Queens Quay West
Toronto ON M5J 1A7

Account No. DBC200-0000-0000
Invoice No. 2000007108
Billing Period Jun 09 - Jun 14
Date Issued Jun 15, 2020

| PREVIOUS BALANCE | CURRENT CHARGES | AMOUNT DUE | DUE DATE |
|------------------|-----------------|------------|--------------|
| \$0.00 | + \$380.44 | = \$380.44 | Jun 28, 2020 |

This is a withdrawal notice only. Please do not pay. You will be charged for the amount due on the next payment date.

Invoice Summary

A CURRENT CHARGES

| 403-555-1234 | | \$145.70 |
|------------------------------|--------------------|-----------------|
| Unlimited Wireless | (Jun 09 to Jun 14) | \$20.70 |
| Unlimited Wireless | (Jun 15 to Jul 14) | \$105.00 |
| Connection Fee (Activation) | Jun 09 | \$20.00 |
| 604-555-1234 | | |
| Unlimited Wireless | (Jun 09 to Jun 14) | \$22.67 |
| + U.S. and Mexico | (Jun 15 to Jul 14) | \$115.00 |
| Monthly MyTab Charge | Jun 15 | \$45.00 |
| Connection Fee (Activation) | Jun 09 | \$20.00 |
| TOTAL CURRENT CHARGES | | |
| | | \$380.44 |
| Current Charges Sub-total | | \$348.37 |
| Alberta 911 Levy | | \$0.44 |
| GST 5% 825327412 | | \$17.44 |
| PST-BC 7% | | \$14.19 |

D Your Previous Invoice

| Previous Balance | \$0.00 |
|---------------------|--------|
| Previous Amount Due | \$0.00 |
| Payment Received | \$0.00 |

Payment received after Jun 10, 2020 may not be reflected on this invoice

Thank you for choosing Shaw Mobile.

My Shaw Mobile

Manage your services from anywhere with My Shaw Mobile. Visit my.shawmobile.ca to monitor usage, update your personal information, manage add-ons, make payments and more.